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Magna Group Practice

Friends and Family Test : Results November 18

13 replies

We asked the following question and the results are detailed below

How likely are you to recommend our GP Practice to friends and family if they needed similar care or treatment – please tick box

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| --- | --- | --- | --- | --- | --- |
| Extremely Likely | Likely | Neither Likely or Unlikely | Unlikely | Extremely Unlikely | Don’t Know |
| **6** | **6** | **0** | **0** | **1** | **0** |

We also asked the following questions -Thinking about your response to this question, what is the main reason why you feel this way?

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| --- |
| **These are all the replies we received:-****Dalton****Always feel welcome and fast service****Always feel safe well looked after and staff always polite and helping very caring practice****Reception staff always stry to accomadate you with and suitable appt when calling. More options to go to various sites to see a doctor or a nurse****Feel listened to and that you acutally care****Always have good service doctos and receptionts all very helpful****Always get satisfaction when we need to see doctor****She was really lovely****Not used the centre until today I was able to get an early appt and the service seems good****Thrybergh**No comments |