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Magna Group Practice

Friends and Family Test : Results October 18

26 replies

We asked the following question and the results are detailed below

How likely are you to recommend our GP Practice to friends and family if they needed similar care or treatment – please tick box

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Extremely Likely | Likely | Neither Likely or Unlikely | Unlikely | Extremely Unlikely | Don’t Know |
| **18** | **7** | **1** | **0** | **0** | **0** |

We also asked the following questions -Thinking about your response to this question, what is the main reason why you feel this way?

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| --- |
| **These are all the replies we received:-****Wath**I feel always welcome whenever I need somethingAlways really helpfulStaff goodIve not yet had a bad experience with this GP all doctors are friendly and helpfulGoodVery goodAlways try to helpQuick appointmentsw friendly staff sympathetic doctorsGood for early appointments Very warm and welcoming Drs good bedside mannerAlways good to me**Kilnhurst**Dr Brown was very helpful understanding and seemed genmuinley interested in patient health!! Booking in was also helpful and although no appointment were available to option to go to Wath practice was available**Dalton**I have had my iullness for 3 year now and have been given all the help I have asked forQuick at getting appt, very friendlyNice friendly peopleGood service fast appointments friendly**Thrybergh**No comments |